



Boulder County Human Services Strategic Plan

Goal: To develop a dynamic, accessible, coordinated community-wide human service delivery system resulting in caring and livable communities for all residents of Boulder County.



Our Mission was **BIG**:

Using an inclusive and broad collaborative process, develop a plan that will result in a dynamic, accessible, coordinated, community-wide human service delivery system.

Goal: Create a coordinated continuum of care for human services; Increase the level of awareness throughout the community (including providers and clients) of available services

Strategy: Create a comprehensive referral system among providers; Develop accessible database of services

Action Step: Maintain a comprehensive directory of services and resources

BoulderCounty help.org
Linking you to community resources



BoulderCounty

help

Linking you to community resources



Welcome to the Boulder County Help main page – linking you to community resources, services, and programs. Below are links to specific sites for: [Seniors & People with Disabilities](#); [Behavioral Health & Wellness](#); [Children, Youth, & Families](#); and a general, community [Resource Book](#).

April – June	544,441
July – Sept	396,626
Oct – Dec	270,508
Jan – Mar	358,228

April – June	189,243
July – Sept	103,591
Oct – Dec	97,424
Jan – Mar	148,887

April – June	112,883
July – Sept	48,782
Oct – Dec	55,683
Jan – Mar	45,235

April – June	37,719
July – Sept	25,299
Oct – Dec	26,629
Jan – Mar	16,912



Seniors & People
with Disabilities



Behavioral Health
& Wellness



Children, Youth
& Families



Community
Resources



Goal: Increase the ability of Boulder County's most vulnerable residents to access affordable health, dental health, and mental health services

Strategy: Support access to medical care, including dental, and mental health services, for those least able to afford it

Action Step: Add enrollment sites for available health insurance programs (CHP+)

Healthy Kids
INITIATIVE

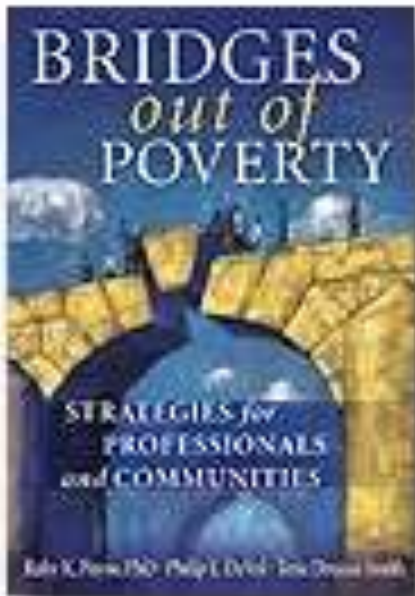


Goal: Provide Boulder County's most vulnerable residents with the support and resources necessary to obtain, maintain, and advance in employment

Strategy: Provide wrap-around services to help people obtain and retain employment

Action Step: Provide access to coordinated, leveraged and non-duplicative:

- job coaching
- on-the-job mentoring
- transportation alternatives
- child-care assistance
- literacy and language services
- interview and work clothing
- transition services (post-benefits – active employment)



→ And...

Let's Help END Poverty!

*Please note the new date!!!***

March 17, 2010

3-5pm Community Overview 5-7pm Allies Training

*Xilinx Retreat Center, 1951 S. Fordham Street, Longmont
Dinner will be served*

You'd Help End Poverty if You Knew How – Wouldn't You?

Join Scott Miller, CEO and co-founder of the Move the Mountain Leadership Center and author of the book *Until It's Gone: Ending Poverty in Our Nation, in Our Lifetime*, to learn more about CIRCLES™. CIRCLES™ is a program where engaged community members, government, and human services are working together to end the cycle of poverty in Boulder County.

"Circles™ ... is an invitation to use our own talents and gifts in new ways that creates a community of caring people who are able to solve problems that most have given up on long ago. The work is challenging, but rewarding if people stick with it." – Scott Miller, *Move the Mountain*

The beauty of CIRCLES™ is not only the support and involvement from many community stakeholders, but that it empowers individuals and families to get out of poverty, build resources and become economically self-sufficient members of the community. There is no quick fix for moving people out of poverty, Circles™ offers a long-term process to impact the systemic causes of poverty.



***Due to our local party caucuses, we have changed the date. We hope you will participate in your party caucus and then come to the Circles meeting to learn how to put your political party's platform into action by creating a more sustainable community!*

RSVP to 303.441.1545 or csrsvp@bouldercounty.org

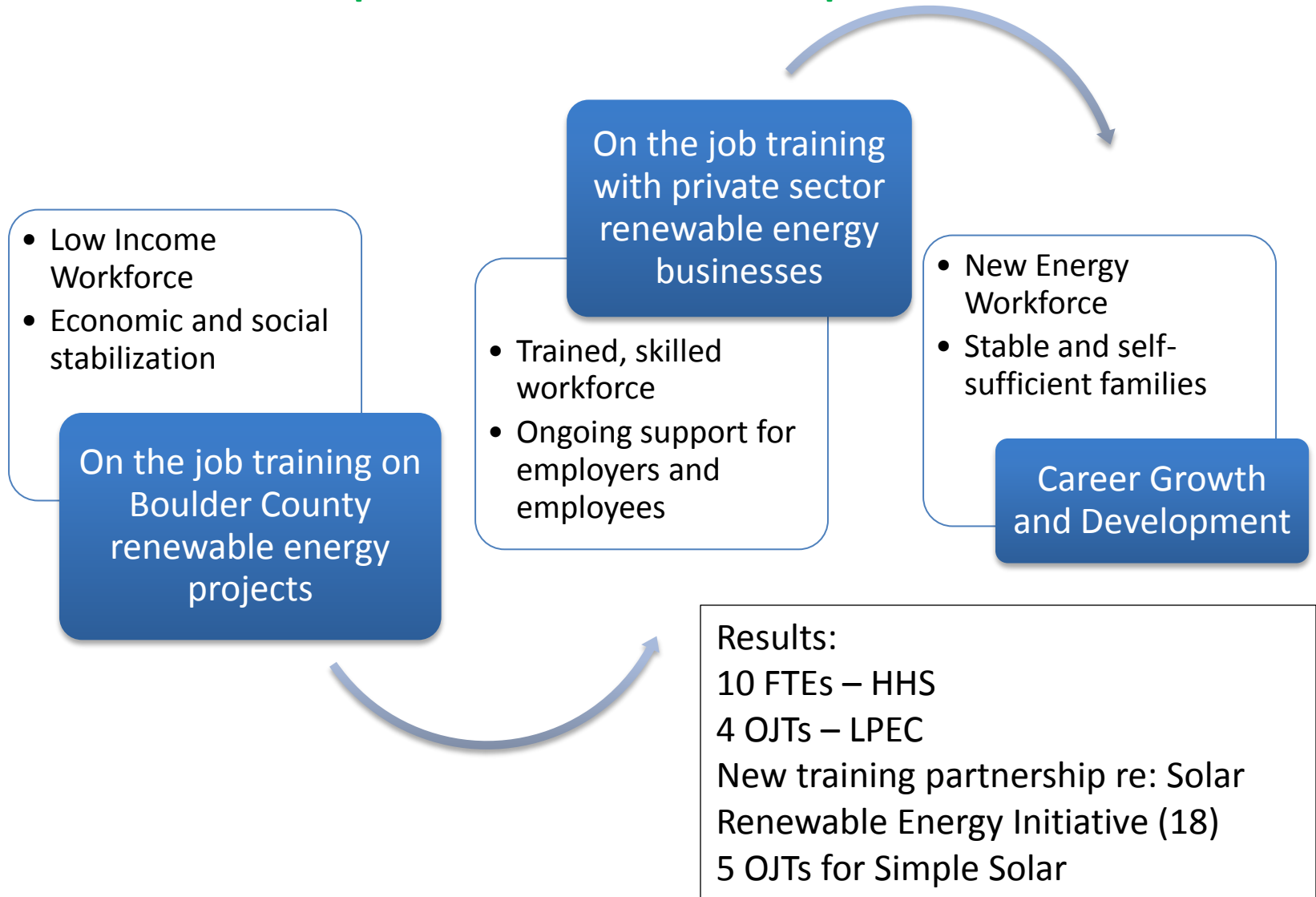


If you need special assistance, contact the Boulder County ADA Coordinator, at 303-441-3508 at least 48 hours before the scheduled event

Implementation of
Circles Campaign

A national model
where engaged
community
members,
government, and
human services are
working together to
end the cycle of
poverty in Boulder
County

Boulder County Green Jobs Pipeline Partnership



Goal: Create a coordinated continuum of care for human services

Strategy: Create mechanisms that identify and respond to ongoing and emerging needs

Action Step: Provide interactive tool to track our progress as a community

The screenshot displays a web browser window with the URL <http://aspire.omni.org/Toolkits/DashboardControls/DashboardMain.aspx>. The page features a blue header with the ASPIRE logo and the text "Community Dashboard" and "Indicator Query". Below the header is a navigation bar with "My Dashboard" and "Boulder County Trends". The main content area is titled "Boulder County Trends" and includes a "Description:" section. The description states: "The Boulder County Trends online community dashboard provides an overview of relevant community indicators to broad audiences. It is a guided snapshot of 'high-level' analysis of Boulder County - and works alongside The Community Foundation's ASPIRE portal to offer multiple tools for tracking emerging areas of strength and need. The dashboard is designed to aid policy makers, service providers, clients, voters, the media, business, and Boulder County residents in identifying and exploring the relationships among a wide range of community trends and conditions." Below this, it mentions the "Boulder County Human Services Strategic Plan" and provides a link to <http://www.buildinglivablecommunities.org/>. The page also includes a sidebar with a navigation menu containing "Boulder County Trends", "Self-Sufficiency", "Economy & Housing", "Health", "Demographics", and "Education".

ASPIRE
Community Dashboard

Indicator Query

My Dashboard

Boulder County Trends

Description:

Boulder County Trends Dashboard

The Boulder County Trends online community dashboard provides an overview of relevant community indicators to broad audiences. It is a guided snapshot of 'high-level' analysis of Boulder County - and works alongside The Community Foundation's ASPIRE portal to offer multiple tools for tracking emerging areas of strength and need. The dashboard is designed to aid policy makers, service providers, clients, voters, the media, business, and Boulder County residents in identifying and exploring the relationships among a wide range of community trends and conditions.

Boulder County Human Services Strategic Plan

The Boulder County Trends online database is a collaborative project of the Boulder County Human Services Strategic Plan (BCHSSP). Using an inclusive and broad collaborative process, the Strategic Plan's mission was to develop a strategy that would result in a dynamic, accessible, coordinated, community-wide human service delivery system. Steering Committee partners include Boulder County, City of Boulder, City of Longmont, City of Lafayette, Foothills United Way, The Community Foundation, Human Services Alliance, and St. Vrain Community Council. Learn more about the BCHSSP at <http://www.buildinglivablecommunities.org/>. The Community Foundation publishes a printed edition of the 'Boulder County Trends' every two years - with downloadable copies available at www.commfound.org.

Boulder County Trends is continued work of the Civic Forum, a project of The Community Foundation.

WHAT ARE COMMUNITY INDICATORS?

Very simply, indicators are pieces of information that tell us something about the status of a larger system. Many kinds of indicators are used to inform many different kinds of decisions. Community indicators reflect the status of a community's health and quality of life. In order to know if we're heading in a desired direction, we need some guides to show us the way. Indicators are a tool for helping us understand ourselves as a

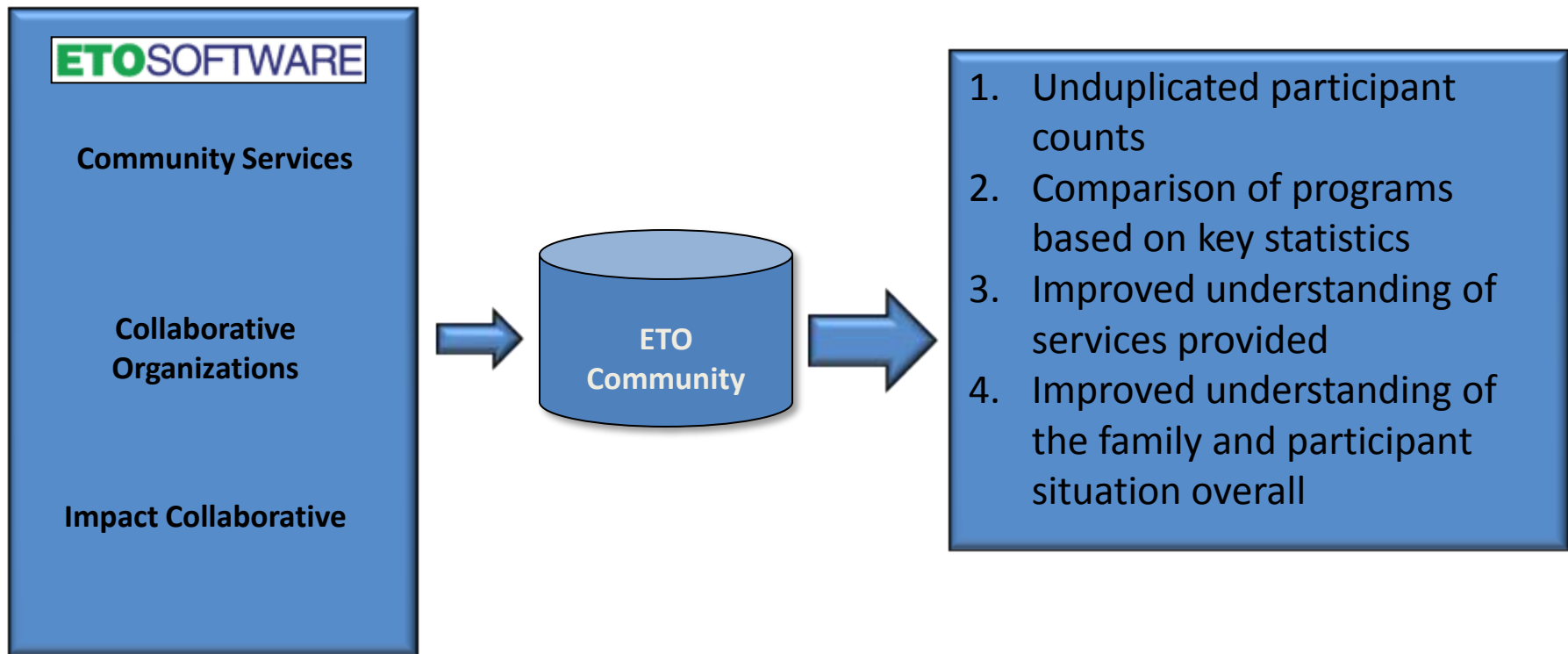
Goal: Create a coordinated, integrated, effective human services system for people moving toward self-sufficiency/stability.

Strategy: Create mechanisms to gather data on consumer needs, service utilization, and outcomes

Action Step: Develop countywide database of consumers... that tracks client level outcomes

ETOSoftware® Social Solutions 
transforming human services

Finally, an ETO Community Blueprint has been created to tie the aims of the Strategic Plan to the long term plan for using ETO Software in Boulder County.



Goal: Improve inclusivity in the human services delivery system.

Strategy: Coordinate or leverage existing services and programs to educate and build awareness within the community on the value of inclusiveness to successful human services

Action Step: Host community dialogue sessions on topics related to inclusivity in human services

Total participants since 2006: 2,074

2009 to date: 739

**DIALOGUES ON
IMMIGRANT
INTEGRATION**

Building
Understanding
for a Stronger
Boulder County

Goal: Increase the effectiveness and sustainability of human service agencies through collaborative support.

Strategy: Technical assistance that provides affordable capacity building services to local agencies

Action Step: Provide training and technical assistance on best practices

- TA Collaborative
- Program Planning and Evaluation Series
- Technical Assistance Fund



Goal: Maximize consumers' access to the human services they need

Strategy: Develop and implement a cross-systems approach to case management/navigation

Action Step: Develop training and certification program

Strengths-based
Professional Development
Series



Goal: Provide Boulder County's most vulnerable residents with the support and resources necessary to live in safe, well-maintained, affordable housing

Strategy: Provide emergency and transitional housing for individuals who are homeless

Action Step: Create and implement recommendations of a regional plan for ending homelessness

Boulder County 10 Year Plan to Address Homeless



Next Steps:

Continued work with DHHS, Public Health, Mental Health and community based nonprofits on an integrated service delivery continuum:

The right services

At the right time

In the right amount

In the right way



