



**Boulder County Human Services Strategic Plan**

Goal: To develop a dynamic, accessible, coordinated community-wide human service delivery system resulting in caring and livable communities for all residents of Boulder County.



Our Mission was **BIG**:

Using an inclusive and broad collaborative process, develop a plan that will result in a dynamic, accessible, coordinated, community-wide human service delivery system.

**Goal:** Create a coordinated continuum of care for human services; Increase the level of awareness throughout the community (including providers and clients) of available services

**Strategy:** Create a comprehensive referral system among providers; Develop accessible database of services

**Action Step:** Maintain a comprehensive directory of services and resources

**BoulderCounty** help.org  
Linking you to community resources



# BoulderCounty

# help

Linking you to community resources



Welcome to the Boulder County Help main page – linking you to community resources, services, and programs. Below are links to specific sites for: [Seniors & People with Disabilities](#); [Behavioral Health & Wellness](#); [Children, Youth, & Families](#); and a general, community [Resource Book](#).

April – June	544,441
July – Sept	396,626
Oct – Dec	270,508
Jan – Mar	358,228

April – June	189,243
July – Sept	103,591
Oct – Dec	97,424
Jan – Mar	148,887

April – June	112,883
July – Sept	48,782
Oct – Dec	55,683
Jan – Mar	45,235

April – June	37,719
July – Sept	25,299
Oct – Dec	26,629
Jan – Mar	16,912



Seniors & People  
with Disabilities



Behavioral Health  
& Wellness



Children, Youth  
& Families



Community  
Resources



**Goal:** Increase the ability of Boulder County's most vulnerable residents to access affordable health, dental health, and mental health services

**Strategy:** Support access to medical care, including dental, and mental health services, for those least able to afford it

**Action Step:** Add enrollment sites for available health insurance programs (CHP+)

Healthy Kids  
INITIATIVE

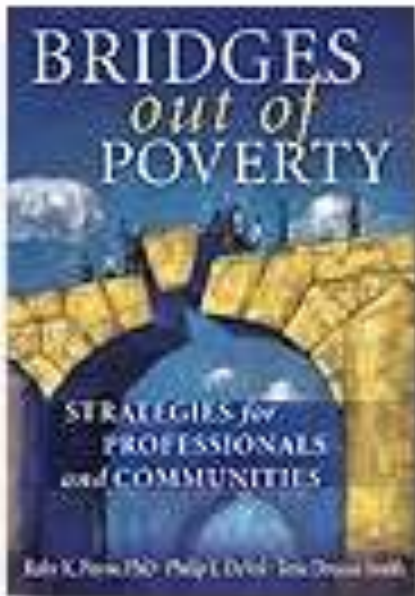


**Goal:** Provide Boulder County's most vulnerable residents with the support and resources necessary to obtain, maintain, and advance in employment

**Strategy:** Provide wrap-around services to help people obtain and retain employment

**Action Step:** Provide access to coordinated, leveraged and non-duplicative:

- job coaching
- on-the-job mentoring
- transportation alternatives
- child-care assistance
- literacy and language services
- interview and work clothing
- transition services (post-benefits – active employment)



→ And...

# Let's Help END Poverty!

*Please note the new date!!!\*\**

## March 17, 2010

3-5pm Community Overview 5-7pm Allies Training

*Xilinx Retreat Center, 1951 S. Fordham Street, Longmont  
Dinner will be served*

### **You'd Help End Poverty if You Knew How – Wouldn't You?**

Join Scott Miller, CEO and co-founder of the Move the Mountain Leadership Center and author of the book *Until It's Gone: Ending Poverty in Our Nation, in Our Lifetime*, to learn more about CIRCLES™. CIRCLES™ is a program where engaged community members, government, and human services are working together to end the cycle of poverty in Boulder County.

"Circles™ ... is an invitation to use our own talents and gifts in new ways that creates a community of caring people who are able to solve problems that most have given up on long ago. The work is challenging, but rewarding if people stick with it." – Scott Miller, *Move the Mountain*

The beauty of CIRCLES™ is not only the support and involvement from many community stakeholders, but that it empowers individuals and families to get out of poverty, build resources and become economically self-sufficient members of the community. There is no quick fix for moving people out of poverty, Circles™ offers a long-term process to impact the systemic causes of poverty.



*\*\*Due to our local party caucuses, we have changed the date. We hope you will participate in your party caucus and then come to the Circles meeting to learn how to put your political party's platform into action by creating a more sustainable community!*

**RSVP to 303.441.1545 or [csrsvp@bouldercounty.org](mailto:csrsvp@bouldercounty.org)**

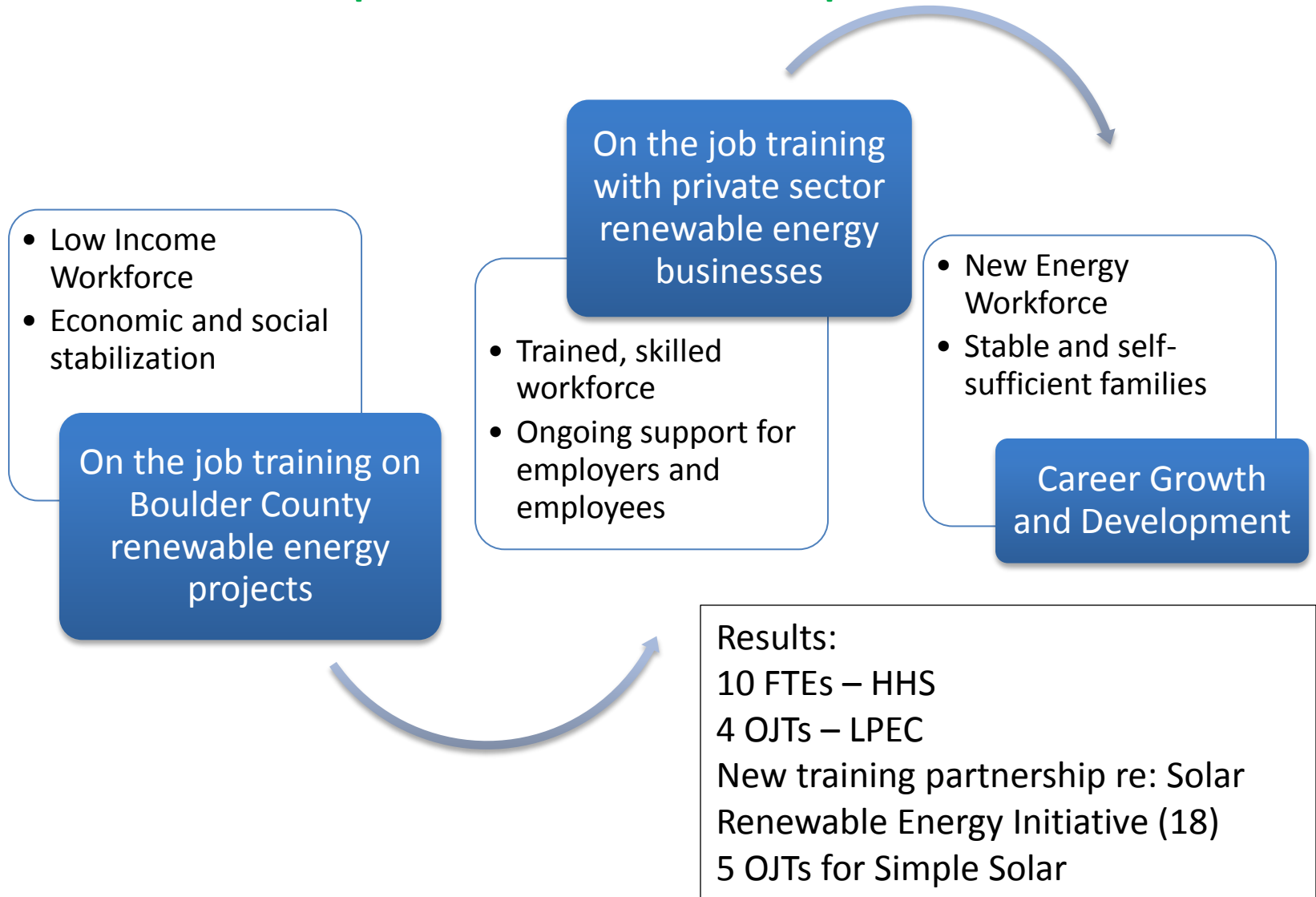


If you need special assistance, contact the Boulder County ADA Coordinator, at 303-441-3508 at least 48 hours before the scheduled event

Implementation of  
Circles Campaign

A national model  
where engaged  
community  
members,  
government, and  
human services are  
working together to  
end the cycle of  
poverty in Boulder  
County

# Boulder County Green Jobs Pipeline Partnership





**Goal:** Create a coordinated continuum of care for human services

**Strategy:** Create mechanisms that identify and respond to ongoing and emerging needs

**Action Step:** Provide interactive tool to track our progress as a community

The screenshot shows a web browser window displaying the ASPIRE Community Dashboard. The URL is <http://aspire.omni.org/Toolkits/DashboardControls/DashboardMain.aspx>. The page features a navigation menu on the left with categories: Boulder County Trends, Self-Sufficiency, Economy & Housing, Health, Demographics, and Education. The main content area is titled "Boulder County Trends" and includes a "Description:" section. The description states: "The Boulder County Trends online community dashboard provides an overview of relevant community indicators to broad audiences. It is a guided snapshot of 'high-level' analysis of Boulder County - and works alongside The Community Foundation's ASPIRE portal to offer multiple tools for tracking emerging areas of strength and need. The dashboard is designed to aid policy makers, service providers, clients, voters, the media, business, and Boulder County residents in identifying and exploring the relationships among a wide range of community trends and conditions." Below this, it mentions the "Boulder County Human Services Strategic Plan" and provides a link to <http://www.buildinglivablecommunities.org/>. The page also includes a footer with the text "WHAT ARE COMMUNITY INDICATORS?" and a brief explanation of indicators.

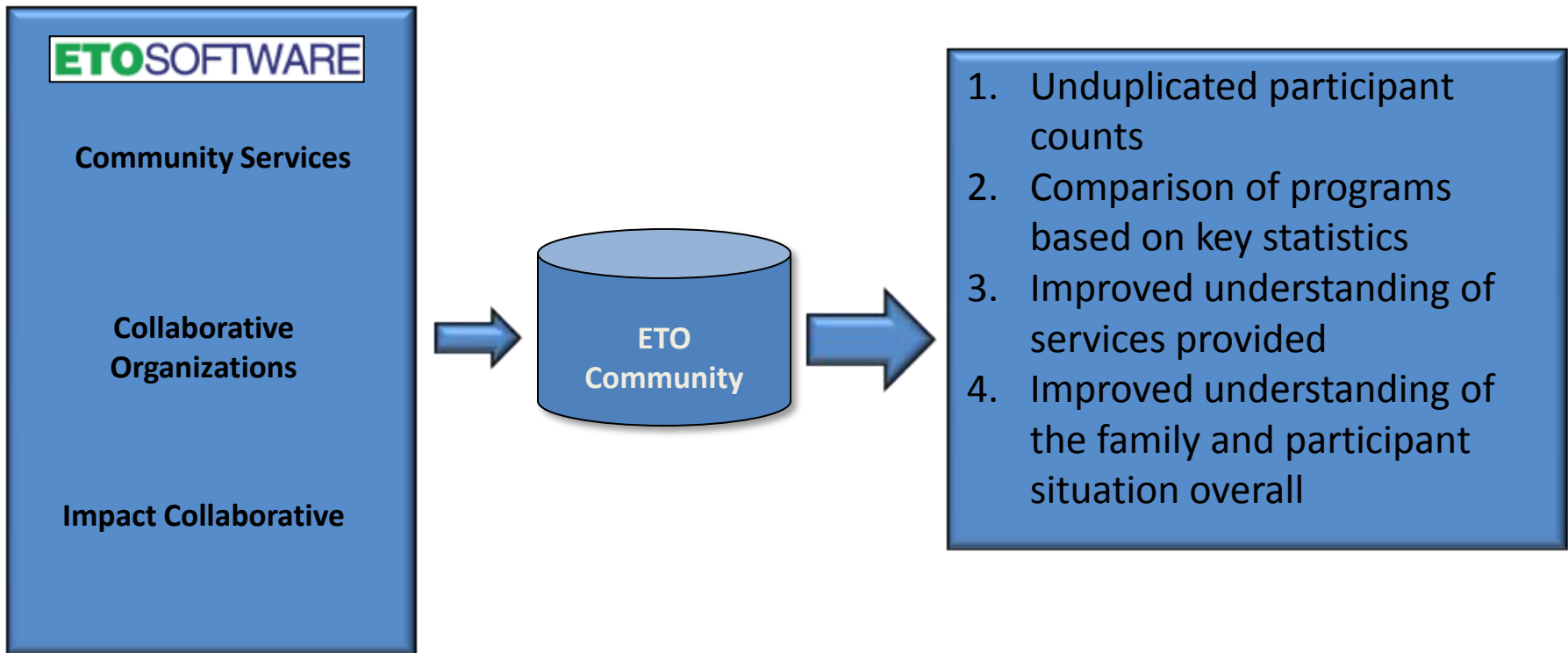
**Goal:** Create a coordinated, integrated, effective human services system for people moving toward self-sufficiency/stability.

**Strategy:** Create mechanisms to gather data on consumer needs, service utilization, and outcomes

**Action Step:** Develop countywide database of consumers... that tracks client level outcomes

**ETOSoftware**® Social Solutions   
transforming human services

Finally, an ETO Community Blueprint has been created to tie the aims of the Strategic Plan to the long term plan for using ETO Software in Boulder County.



**Goal:** Improve inclusivity in the human services delivery system.

**Strategy:** Coordinate or leverage existing services and programs to educate and build awareness within the community on the value of inclusiveness to successful human services

**Action Step:** Host community dialogue sessions on topics related to inclusivity in human services

Total participants since 2006: 2,074

2009 to date: 739

**DIALOGUES ON  
IMMIGRANT  
INTEGRATION**

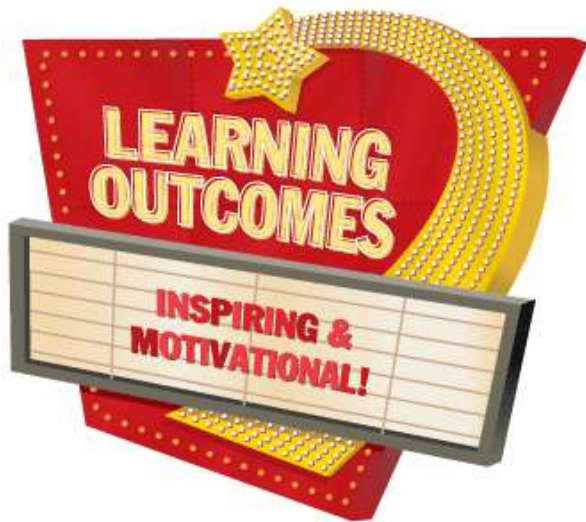
Building  
Understanding  
for a Stronger  
Boulder County

**Goal:** Increase the effectiveness and sustainability of human service agencies through collaborative support.

**Strategy:** Technical assistance that provides affordable capacity building services to local agencies

**Action Step:** Provide training and technical assistance on best practices

- TA Collaborative
- Program Planning and Evaluation Series
- Technical Assistance Fund



**Goal:** Maximize consumers' access to the human services they need

**Strategy:** Develop and implement a cross-systems approach to case management/navigation

**Action Step:** Develop training and certification program

Strengths-based  
Professional Development  
Series



**Goal:** Provide Boulder County's most vulnerable residents with the support and resources necessary to live in safe, well-maintained, affordable housing

**Strategy:** Provide emergency and transitional housing for individuals who are homeless

**Action Step:** Create and implement recommendations of a regional plan for ending homelessness

Boulder County 10 Year Plan to Address Homeless



## Next Steps:

Continued work with DHHS, Public Health, Mental Health and community based nonprofits on an integrated service delivery continuum:

*The right services*

*At the right time*

*In the right amount*

*In the right way*





